

# SECURITY, FIRE & MEDICAL HIGHLIGHTS

The Orange County Convention Center (OCCC) maintains 24-hour building security with a 24-hour Command Center that can be contacted by calling (407) 685-9828. The Command Center is staffed by OCCC console operators.



## Fire Alarms & Evacuations

Below is helpful information regarding fire alarms and evacuations at the OCCC.

- Fire alarms may be activated by smoke, fire, water flow, or other emergencies.
- In case of emergency, Orange County Fire Rescue will respond within minutes.
- An OCCC Event Security Liaison will communicate with the Event Manager regarding the alarm's cause and status.
- The OCCC Event Manager will notify Show Management if evacuation is needed. Please listen for building-wide announcements.
- Security and life safety personnel will determine the cause of the alarm and the course of action within minutes.
- The OCCC's top priority is safety, and the alarm will be silenced once it's safe to do so.



## Medical Emergency

In case of a medical emergency, call 911 and notify the security provider present at the event.

- The nearest hospital to the OCCC is Orlando Health Dr. P. Phillips Hospital, located 10 minutes (4.1 miles) away.
- EMT/Paramedics assigned to the event will respond to the emergency.
- An OCCC Security Representative will also assist with the incident and provide an incident report.
- Download "PulsePoint AED" to see locations of AEDs in OCCC West and North-South Buildings.



## Concealed Weapons

Below is helpful information regarding the OCCC's policy on concealed weapons.

- State of Florida law allows individuals to carry a concealed weapon without a license or permit in public spaces at the OCCC.
- Event organizers (Lessees) may prohibit public entry with a concealed weapon in their leased area.
- Signage outlining prohibited items are posted in the concourses.
- Signage for prohibited items in leased space must be supplied by show management.



## Protester Guidelines

While protesters are not allowed on OCCC property, the areas below are available should county-approved permitting be received.

- West Building: Sidewalk along International Drive
- North-South Building: Convention Way and Universal Blvd.



## Suspicious Packages

- Do not touch suspicious packages. Notify the nearest law enforcement or security personnel immediately.



## Active Shooter Protocol

In the event of an active shooter, please follow the procedures outlined below:

- If in close proximity, hide and stay calm. If at a distance, exit to a safe location.
- Security personnel will assist with evacuation, while Orange County Sheriff's Office (OCSO) deputies take command to eliminate the threat.
- The Event Security Liaison will keep the Event Manager updated on the situation.
- The Event Manager will communicate emergency information to the Show Manager.



## OCCC Security Information

For additional OCCC Security information, visit [www.occc.net](http://www.occc.net) under the Attendee section for the Emergency Procedure Plan or the Planner section for the OCCC Event Planning Guide.