Bachelor of Science in Health Services Management
Credits: 120

Program Description

The Bachelor of Science in Health Services Management prepares the students to perform successfully in primary and intermediate management in health service organizations. What distinguishes these professionals are their knowledge in the field of public health, in the field of management and integration of both fields. In this way, it will ensure the balance between the provision of public health services and an effective administration.

Program Outcomes

1. This program is focused on business and public health knowledge and is missing much specific health care business acumen. It needs serious revision – inclusion of more health care specific business content and less general business and public health focused courses.
2. Describe nature of healthcare services, including the demographic, social, political, economic, technological, legal, ethical, professional, and historic factors that influence the present and future direction of healthcare.
3. Exhibit appropriate professional behaviors and leadership skills for careers in health care.
4. Apply ethical, legal, and regulatory knowledge in all settings.
5. Monitor trends in public health as well as the traditional health care industry at both the local and national levels to effectively respond in their organization.
6. Utilize basic skills in healthcare financial management, computer literacy, operations analysis, management information systems, statistics, and research methods.
7. Demonstrate fluency with medical terminology in clinical and business settings.
8. Apply knowledge of operations and skill in healthcare organization change, design, performance, strategic planning, marketing, problem-solving, decision-making, and leadership.
9. Use data and evidence-based management practices to improve decision-making and organizational performance to provide the highest quality of patient care and equitable access to services.
10. Apply and evaluate the efficacy of information technology in improving patient care, patient outcomes and a creating a safe patient care environment.
11. Provide effective financial management for healthcare organizations.

Program sequence will be available at the time of enrollment.
The language of instruction and program delivery modality are subject to availability.

Bachelor of Science in Health Services Management
120 credits Curriculum

QYLE 110 or FYIS 101	Attitude Development and University Adaptation or Induction Seminar to University Life	3	Must be taken in the 1st term of enrollment

General Education Courses

Course	Title	Credits	Prerequisites
PICK 1 GE* or SPAN 101 – 102 or SPAN 103 – 104 or SPAN 105 – 106	Pick one (1) Approved General Education Elective or Introduction to Spanish Language – Basic Level Introduction to Spanish Language – Intermediate Level Introduction to Spanish Language – Advanced Level	6	SPAN 101 for SPAN 102 SPAN 103 for SPAN 104 SPAN 105 for SPAN 106
ENGL 150 – 250 or ENGL 101 – 102 or ENGL 103 – 104 or ENGL 105 – 106	English Composition I and II or Introduction to English Language – Basic Level Introduction to English Language – Intermediate Level Introduction to English Language – Advanced Level	6	ENGL 150 for ENGL 250 ENGL 101 for ENGL 102 ENGL 103 for ENGL 104 ENGL 105 for ENGL 106
MATH 112ON	College Algebra	3	
SOSC 101 – 102 or SOSC 103 and PSYC 123	Introduction to Social Science I and II or Introduction to Social Sciences (Compendium) and General Psychology (Compendium)	6	SOSC 101 for SOSC 102 or SOSC 103 for PSYC 123
SCIE 111 – 112	Integrated Science I and II	6	SCIE 111 for SCIE 112
COIS 101	Introduction to Computers	3	
HIST 101	Introduction to the Study of History	3	
ENGL 340 or SPAN 215	Research and Writing and Writing and Composition	3	ENGL 250 for ENGL 340 SPAN 102, or SPAN 104 or SPAN 106
COMM 140 or ENGL 212	Effective Communication OR English Second Year Basic Level	3	ENGL 102 or ENGL 104 OR ENGL 106
COMM 240 or ENGL 350	Interpersonal Communication or Conversation English	3	ENGL 102 or ENGL 104 or ENGL 106 and a 200 level English course
HUMA 101 – 102	World Cultures I and II	6	HUMA 101 for HUMA 102
	TOTAL	**48**	

Core / Professional Courses

Course	Title	Credits	Prerequisites
ACCO 113 – 114	Introduction to Accounting I and II	6	ACCO 113 for ACCO 114
ECON 123	Introduction to Economics (Compendium)	3	SOSC 101-102 or SOSC 103 and PSYC 123
ENMA 101	Introduction to Business Development	3	
MANA 210	Management Theories	3	
MANA 213	Human Resources Management	3	MANA 210
MANA 230	Organizational Behavior	3	
PUHE 101	Introduction to Public Health and Health Education	3	
PUHE 201	Introduction to Biostatistics	3	
PUHE 203	Introduction to Epidemiology	3	PUHE 201
PUHE 210	Biological Aspects of Human Diseases	3	PUHE 203, SCIE 111
QUME 250	Quantitative Methods	3	MATH 112
	TOTAL	**36**	

Major Courses

Course	Title	Credits	Prerequisites
HESM 110	Health Services Management	3	
HESM 210	Health Systems Model	3	

HESM 220	Service Planning and Evaluation of Health Services	3	
HESM 230	Basic Accounting for the Health Industry	3	ACCO 113, HESM 110, QUME 250
HESM 310	Economics of the Health Industry	3	ACCO 113, HESM 110
HESM 320	Basic Finance for the Health Industry	3	
HESM 330	Legal Aspects in the Health Industry	3	HESM 110, MANA 210, PUHE 101
HESM 340	Budgeting for Health Industry	3	
HESM 410	Health Information Systems	3	COIS 101, HESM 110, HESM 230, HESM 310, HESM 320
HESM 420	Special Topics in Health Services	3	HESM 110, HESM 220, HESM 320, HESM 340
HESM 431	Seminar in the Health Services Management	3	30 major courses
	TOTAL	**33**	
	TOTAL CREDITS	**120**	

Approved General Education Electives*			
Course	**Title**	**Credits**	**Prerequisites**
SPAN 110	Elementary Spanish	3	
REIL 101	Research and Information Literacy	3	
BIOL 150	General Biology I	3	
BIOL 151	General Biology II	3	BIOL 150
COMM 205	Communication Theory	3	
COMM 210	Legal and Ethical Aspects of Communications	3	COMM 205
HIDE 110	Representing Culture: Art & Artifact 1500-1850	3	HIDE 100
HIST 273	History of the United States of America	3	

Notes:

1.   Graduation GPA: 2.00